



## One of our clients from NY

### Problem

Credentialing issues, claims denied for need Auth across all commercial payers scored 65% of overall AR outstanding.

### Data Marshall Analysis

After multiple discussion and conference meeting with the hospital we came to know that hospital group in non-par with all commercial payers.

### Solution

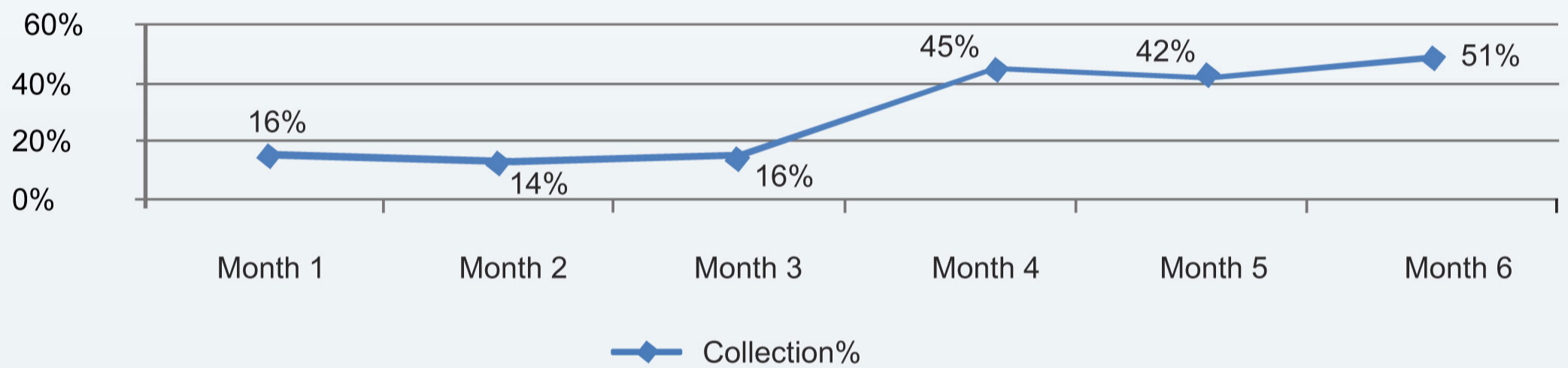
- Call all the commercial payers to identify the contract status of the hospital group.
- Our Operations manager visited the hospital in person and got done on all the paper work for participating.
- Successful attempt on group enrollment.



# Benefits

- Collections ratio spiked from a monthly average of 15% to 46%
- Client revenues increased on an average of 12% to 25%
- Streamlined the credentialing process, and set up a mechanism for periodic check & rectification for credentialing & payer enrollment issues

*Collection%*



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